



LapWare, LLC



Designed for use with Acrobat Reader

LAPWARE ERROR or BUG REPORT

The following information is requested from an Instructor or Student reporting an error or bug. Key information must be provided to administrators or programmers. This information is needed to allow duplication of your problem. We will attempt to correct it as quickly as possible. This report and correction will assist you and others using **LAPWARE (LW)**. Fill in all those items that are applicable. Recommendations for improvements are always accepted.

Your Name: Date: Time:
Login Name: Logged In As:
(Student or Instructor)
LW-License: (Provide School Name or Individual Purchase)
Email Address: Phone:
(Only if you want to talk about your problem)

Operating System: Internet Browser:
Internet Connection:

Mac Book Pro using SAFARI will not work. Try Google Chrome or Firefox with Apple devices. Clearing the cache on your browser sometimes solves the problem. GIVE your full 5 or 5+4 zipcode when purchasing. Have you encountered this problem before? Try to give key us strokes you use so we can duplicate your actions. Sorry for any inconvenience you have experienced.

Book Studying: USCG ID #:
Problem With Test Template: Exam Code: Solution: ☐ Diagram: ☐
Test Name: Test Number:
(Optional) (Required, if test name is provided)

Is this the first time you have encountered this problem:

Briefly describe the error or your problem encountered. Please be specific as to the area of the problem and how you got there (Test, Book, Filters set, Question Number, etc.).

Save this document and then E-mail it to Richard Plant after attaching it in the email.

PRINT

SAVE AS

Submit by E-mail To Richard Plant

RESET FORM